

About Us

The Rappahannock Area Community Services Board (RACSB) is an agency of local government which was established in 1970 under Chapter 10 of the Code of Virginia. RACSB provides community-based mental health, intellectual disability, substance abuse, prevention, and early intervention services for the City of Fredericksburg and the Counties of Caroline, King George, Spotsylvania, and Stafford.

The Board is composed of 15 volunteer members who are appointed by the local governing bodies. The Board members are people from the community with various occupations and interests, who serve three-year terms of office.

Mission

The Rappahannock Area Community Services Board is committed to improving the quality of life for people residing in Planning District 16 with mental health, intellectual disability and substance abuse problems and preventing the occurrence of these conditions. We do this through an integrated community-based system of care that is responsive to individual needs and choices. We respect and promote the dignity, rights, and full participation of individuals and their families.

Internationally Accredited

The following RACSB programs are internationally accredited by CARF (Commission on Accreditation of Rehabilitation Facilities): mental health and substance abuse outpatient programs; adult mental health and adult substance abuse case management; child/adolescent outpatient and case management; crisis stabilization program; psychosocial rehabilitation; adult and child/adolescent drug court treatment; and mental health community housing.

State Licensure

RACSB programs are licensed by the Virginia Department of Behavioral Health and Developmental Services (DBHDS).

Outpatient Clinic Locations

RACSB Administrative Offices & Fredericksburg Clinic

Ronald W. Branscome Building
600 Jackson Street
Fredericksburg, VA 22401
540-373-3223

RACSB Caroline County Clinic

Patricia K. Spaulding Building
19254 Rogers Clark Boulevard
Ruther Glen, VA 22546
804-633-9997

RACSB King George County Clinic

Marie O. Kunlo Building
8479 St. Anthony's Road
King George, VA 22485
540-775-9879

RACSB Spotsylvania County Clinic

Edith O. Fleming Building
7424 Brock Road
P.O. Box 277
Spotsylvania, VA 22553
540-582-3980

RACSB Stafford County Clinic

Charles A. Cooper Building
15 Hope Road
Stafford, VA 22554
540-659-2725

No one is denied services based on inability to pay. Financial assistance is available.

RACSB complies with the Americans with Disabilities Act. Equal access to programs, services and employment is available to all persons.

Information current as of 9/2015 and subject to change without notice.

How Do I Pay For Services at RACSB?



**Rappahannock Area
Community Services Board
Prevention Services**

600 Jackson Street
Fredericksburg, VA 22401
540-373-3223



How Do I Pay For Services?

Will there be a fee for services I receive at RACSB?

Yes. While RACSB is an agency of local government, we are required to charge fees according to the Virginia Department of Mental Health, Mental Retardation and Substance Abuse Services (DMHMRSAS) and by the Code of Virginia. We make every effort to keep our fees affordable. Under no circumstances will care be denied due to a consumer's inability to pay.

Will my insurance cover the services I receive at RACSB?

Maybe. Questions about coverage should be directed to your insurance carrier. Most plans have limitations and pre-authorization requirements for mental health and substance abuse services. RACSB will gladly help you access your available benefits.

What can be done if I have insurance but cannot afford to pay the co-payments and/or deductible each visit?

RACSB cannot waive collection of co-payments, deductibles, or patient payments as mandated by your insurance plan, Medicare or Medicaid. We can establish deferred payment plans to make your share less burdensome.

What if I don't have insurance?

Prior to, or at the time of your first appointment, you will have a financial interview. During this interview, you and a member of RACSB's staff will work together to establish a payment plan within your ability to pay.

When is my payment due?

Payment is due at time of service. You will receive a bill monthly for any unpaid balance.

The court ordered me to receive services. Will they pay for my care?

Under most circumstances, you are required to pay for services ordered by the court. Counseling services are eligible for financial assistance. Court ordered evaluations are not.

What if I disagree with my bill or my financial situation changes and I can no longer afford to pay what I have agreed to?

Contact our Reimbursement Office immediately at (540) 373-3223 with any questions or concerns about your billing. We understand situations change and can reevaluate your financial agreement.

If I have a crisis situation and have a walk-in appointment, will I be charged?

Yes. If you have not had a financial interview and cannot afford the cost of this service, simply contact RACSB. A staff person will obtain your insurance information, determine the extent to which you qualify for financial assistance, and arrange a suitable payment plan. If you are currently using RACSB services and have already completed a financial interview, the existing terms of your financial contract will apply.

Will I be charged if I miss an appointment?

If you cancel your appointment at least 48-hours in advance you will not be billed (excluding weekends and holidays.) If you do not give 48-hours notice of cancellation, you will be billed a standard \$20 fee.

24-hour Emergency Services

RACSB Emergency Services therapists provide crisis intervention services 24-hours a day, 365 days a year.

Caroline County - 804-633-4148

King George County - 540-775-5064

Fredericksburg, Spotsylvania County, and Stafford County - 540-373-6876